



Cleaning Service Types

We offer three levels of cleaning services tailored to meet different needs and maintenance schedules. All services are performed to a high standard of professionalism and care.

| Cleaning Type | Description | Recommended Frequency |
|----------------------------|--|--|
| Regular Cleaning | Routine cleaning for well-maintained homes with ongoing upkeep. Covers general tidying and surface cleaning. | Weekly, fortnightly, or monthly |
| Deep Cleaning | Thorough cleaning targeting accumulated dust, grease, grime, and mould. Suitable for homes not cleaned recently or requiring extra attention. | As needed, typically every few months or before major events |
| Inspection Cleaning | Includes a full Deep Clean with additional focus on visible wall marks and detail work. Ideal for preparing homes for rental inspections or final handovers. | Prior to rental inspections or tenancy changes |

General Areas & Bedrooms

| Task | Regular | Deep | Inspection |
|--|---------|--------|------------|
| Dust & wipe down all surfaces | ✓ | ✓ | ✓ |
| Clean cobwebs | ✓ | ✓ | ✓ |
| Window sills cleaned | ✓ | ✓ | ✓ |
| Clean hallways and staircases | ✓ | ✓ | ✓ |
| Empty rubbish bins | ✓ | ✓ | ✓ |
| Clean light switches & doorknobs | ✓ | ✓ | ✓ |
| Vacuum & mop all floors | ✓ | ✓ | ✓ |
| Ceiling fans & aircon filters detailed | Add-on | ✓ | ✓ |
| Detailed skirting boards | x | ✓ | ✓ |
| Door surfaces wiped | x | ✓ | ✓ |
| Wall spot cleaning | Add-on | Add-on | ✓ |

Kitchen

| Task | Regular | Deep | Inspection |
|-----------------------------|---------|--------|------------|
| Clean all surfaces | ✓ | ✓ | ✓ |
| Scrub & disinfect sink | ✓ | ✓ | ✓ |
| Wipe outside of appliances | ✓ | ✓ | ✓ |
| Wipe oven exterior | ✓ | ✓ | ✓ |
| Disinfect rubbish bins | ✓ | ✓ | ✓ |
| Clean microwave | ✓ | ✓ | ✓ |
| Clean cabinet/drawer fronts | ✓ | ✓ | ✓ |
| Wet wipe outside fridge | ✓ | ✓ | ✓ |
| Range hood & filters | Add-on | ✓ | ✓ |
| Wall spot cleaning | Add-on | Add-on | ✓ |
| Fridge interior cleaning | Add-on | Add-on | Add-on |
| Oven interior cleaning | Add-on | Add-on | Add-on |

Bathrooms

| Task | Regular | Deep | Inspection |
|-------------------------|---------|--------|------------|
| Scrub & clean toilets | ✓ | ✓ | ✓ |
| Clean cabinet exteriors | ✓ | ✓ | ✓ |
| Scrub sinks | ✓ | ✓ | ✓ |
| Scrub showers/tubs | ✓ | ✓ | ✓ |
| Disinfect rubbish bins | ✓ | ✓ | ✓ |
| Clean mirrors | ✓ | ✓ | ✓ |
| Clean all surfaces | ✓ | ✓ | ✓ |
| Door surfaces wiped | ✗ | ✓ | ✓ |
| Wall spot cleaning | Add-on | Add-on | ✓ |

What's Not Included in a Deep Clean

While our Deep Cleaning service is thorough and detail-focused, some tasks fall outside the standard scope. The following are **not included** unless **specifically quoted as add-ons**:

- ✗ External wall or roof cleaning
- ✗ Garden or lawn maintenance
- ✗ Gutter cleaning or roof cavity access
- ✗ Window cleaning at height (beyond safe reach)
- ✗ Cleaning tasks requiring ladders over 3 steps
- ✗ Pest control or flea treatments
- ✗ Curtain, drape, or flyscreen cleaning
- ✗ Driveway or pressure washing
- ✗ BBQ, fireplace, or chimney cleaning
- ✗ Moving or lifting heavy furniture
- ✗ Rubbish removal or outdoor bin cleaning

- **X** Cleaning inside fragile or decorative light fixtures
- **X** Inside of drawers, cupboards, or wardrobes
- **X** Interior ceiling cleaning
- **X** Dishwashing or handling delicate cutlery